



International Division  
UNIVERSITY OF WISCONSIN-MADISON

## Rideshare Applications

Using a rideshare application (e.g., Uber, Lyft, etc.) can be a safe and reliable transportation option in many locations. Before doing so, research the transportation options in your destination to determine if using a rideshare application is a safe and suitable option for your travel. To help inform your decision, visit the [U.S. Department of State](#) country-specific webpage for your destination. The “travel and transportation” section typically provides information on road transportation.

### **Follow these guidelines if you decide to use a rideshare application:**

- Research the use of rideshares in your destination to see if using a rideshare application is a safe and suitable option for your travel.
- Only use a dispatch application if it provides vehicle description, license plate number, and the driver’s name, picture, and user rating and permits sharing trip information.
- Verify you can pre-confirm the price, vehicle, and driver on the rideshare application.
- Before entering the vehicle, verify the information provided, including the vehicle make/model, license plate number, and driver’s name/picture.
- Meet rideshare vehicles in public, well-lit locations.
- Look inside the vehicle before entering. If anything seems odd or questionable (e.g., there are unexpected passengers in the car), do not enter.
- Always ride in the back seat of the vehicle, behind the driver.
- Once you enter the vehicle, verify you can close and re-open the vehicle door.
- Always wear a seatbelt.
- Only use rideshares with other passengers you know—do NOT use pooling options.
- During the ride, follow the route on your cell phone’s map application.
- Know the emergency police number wherever you are traveling.